

NOTICE OF PATIENT RIGHTS & RESPONSIBILITIES

Patients of Silk Touch Medical Aesthetics (Silk Touch) have the following rights:

- To be treated with respect, consideration and dignity, and to be free from all forms of abuse or harassment by staff, other patients, or visitors.
- To receive to the degree known, complete information concerning their diagnosis, evaluation, and prognosis, and to be fully informed about contemplated treatment or procedures and the expected outcome before the treatment or procedure is performed.
- To participate in decisions involving their health care and to make informed decisions concerning their treatment before the treatment is performed, except when such participation is not medically appropriate.
- This facility will not carry out advance directives.
- To change the patient's physician or practitioner if other qualified physicians or practitioners are available.
- To receive treatment in a safe setting.
- To reasonable privacy during the patient's treatment, including during personal hygiene activities, during medical/surgical treatments, or when otherwise requested as appropriate.
- To confidentiality of the patient's health information, and to access and exercise certain other rights concerning the patient's health information, as more fully described in Silk Touch Notice of Privacy Practices.
- To exercise the patient's rights without being subject to discrimination or reprisal.
- If the patient is deemed incompetent under Idaho law, to have treatment decisions made and patient rights exercised by the patient's legally authorized representative.
- The patient has the right to refuse care, treatment and services in accordance with law and regulation.
- The patient has the right to dispute information in their medical record.
- The patient has the right to examine and receive an explanation of his/her bill and to expect ethical billing practices.
- The patient has the responsibility to provide the physician with the most accurate and complete medical history including, allergies, surgeries, medications, and any other relevant medical information.
- The patient is responsible for asking questions when they do not understand what they are told or what they are expected to do.
- The patient has the responsibility to follow the plan of care or express concerns with compliance. The patient and family are responsible for following the preoperative and post discharge care plan. The patient and family are responsible for the outcomes if they do not follow the care plan.
- The patient and family are responsible for following the practice's rules and regulations concerning patient care and conduct.

- Patients and families are responsible for being considerate of the practice's staff and property.
- The patient and family are responsible for promptly meeting any financial obligations agreed to with the practice.
- To make suggestions, complain or submit a grievance relating to the patient's care by contacting: ATTN: State Agency Representative, Bureau of Facility Standards, Non-Long Term Care Co-Supervisor. You may also report complaints to the Idaho Bureau of Facility Standards @ 3232 Elder St., Boise, Idaho 83705, (209) 334-5526, or facilitystandards.idaho.gov.

Idaho State Medical Board
208-327-7000
<https://bom.idaho.gov/BOMPortal/Home.aspx>

Silk Touch is owned & operated by Brian C. Kerr, MD and Susan Mitchell Kerr